

# TEWKESBURY BOROUGH COUNCIL

<b>Report to:</b>	Overview and Scrutiny Committee (Special)
<b>Date of Meeting:</b>	24 April 2018
<b>Subject:</b>	Scrutiny Review of Water Supply Outage
<b>Report of:</b>	Scrutiny Review of Water Supply Outage Working Group
<b>Corporate Lead:</b>	Mike Dawson, Chief Executive
<b>Lead Member:</b>	Councillor K J Berry, Lead Member for Community
<b>Number of Appendices:</b>	One

## **Executive Summary:**

At the Overview and Scrutiny Committee meeting on 9 January 2018, Members agreed that they would carry out a review into the significant water outage that had affected Tewkesbury Borough business and residents in December 2017. Members considered and agreed the Terms of Reference for the review at its meeting of 6 February 2018 and these are attached at Appendix 1.

## **Recommendation:**

**To NOTE the background information to the Scrutiny Review of Water Supply Outage and to conduct the Scrutiny Hearing.**

## **Reasons for Recommendation:**

Carrying out a review will allow the Committee to produce a report which may establish learning points for the Council and make recommendations to partners that would mitigate the impact of any reoccurrence.

## **Resource Implications:**

As set out in the Terms of Reference.

## **Legal Implications:**

None.

## **Risk Management Implications:**

None - lessons learned may contribute to the Council's ongoing emergency planning arrangements.

**Performance Management Follow-up:**

An action plan arising from the review will be prepared and delivery monitored by the Overview and Scrutiny Committee.

**Environmental Implications:**

None for this report.

**1.0 INTRODUCTION/ BACKGROUND**

- 1.1** On the weekend of Friday 15 December through to Sunday 17 December, 10,000 households within Tewkesbury Borough suffered a significant water outage. Two other outages had occurred earlier in the year affecting different parts of the Borough. In light of this, at the Overview and Scrutiny Committee meeting on 9 January 2018, it was agreed that the Committee would carry out a review of this significant event in order to more fully appreciate the incident, its causes and what lessons could be learnt to prevent or mitigate future water supply outages.
- 1.2** Terms of Reference for the review were discussed and agreed by the Committee on 6 February 2018 and are attached at Appendix 1.
- 1.3** The Committee has met as a Working Group on four occasions to hear evidence from the local community by way of the Council's Citizens' Panel, the local business community, Town and Parish Councils, members of the agricultural community and Council Officers. The Lead Member for Community, which has responsibility for emergency planning, also sits on the Working Group.

**2.0 SCRUTINY HEARING**

- 2.1** Based on the evidence gathered throughout the review, the Working Group has compiled a series of questions for Severn Trent Water, Gloucestershire Constabulary, Gloucestershire Fire and Rescue Service, the Local Resilience Forum and the Chair of the Tactical Coordinating Groups (TCGs). These have been divided into six sections: general; water distribution; communications; effects on businesses; maintenance and infrastructure; and conclusion. The questions will be put to the various bodies at a Scrutiny Hearing.
- 2.2** The Scrutiny Hearing will take place at a special meeting of the Overview and Scrutiny Committee on Tuesday 24 April 2018 which will be open to the public.
- 2.3** Following the meeting, a report and action plan will be produced which will establish learning points for the Council and make recommendations to partners to help mitigate the impact of any reoccurrence. This report will be taken to the Overview and Scrutiny Committee for approval where it will be recommended to Council for adoption.

**3.0 OTHER OPTIONS CONSIDERED**

- 3.1** None

**4.0 CONSULTATION**

- 4.1** As set out in the Terms of Reference.

- 5.0 RELEVANT COUNCIL POLICIES/STRATEGIES**
- 5.1 Tewkesbury Borough Council Emergency Response Guide.
- 6.0 RELEVANT GOVERNMENT POLICIES**
- 6.1 None.
- 7.0 RESOURCE IMPLICATIONS (Human/Property)**
- 7.1 None.
- 8.0 SUSTAINABILITY IMPLICATIONS (Social/Community Safety/Cultural/ Economic/ Environment)**
- 8.1 None.
- 9.0 IMPACT UPON (Value For Money/Equalities/E-Government/Human Rights/Health And Safety)**
- 9.1 None.
- 10.0 RELATED DECISIONS AND ANY OTHER RELEVANT FACTS**
- 10.1 Overview and Scrutiny Committee Minutes – 9 January and 6 February 2018

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**Background Papers:** None.

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**Appendices:** Appendix 1 –Scrutiny Review of Water Supply Outage Terms of Reference